

Understanding your Buckeye REC bill

What is a kilowatt hour? What are the charges listed on my monthly electric bill and why am I paying them? It's important for members of Buckeye Rural Electric Cooperative to understand their monthly electric bill and know where to look to find important information.

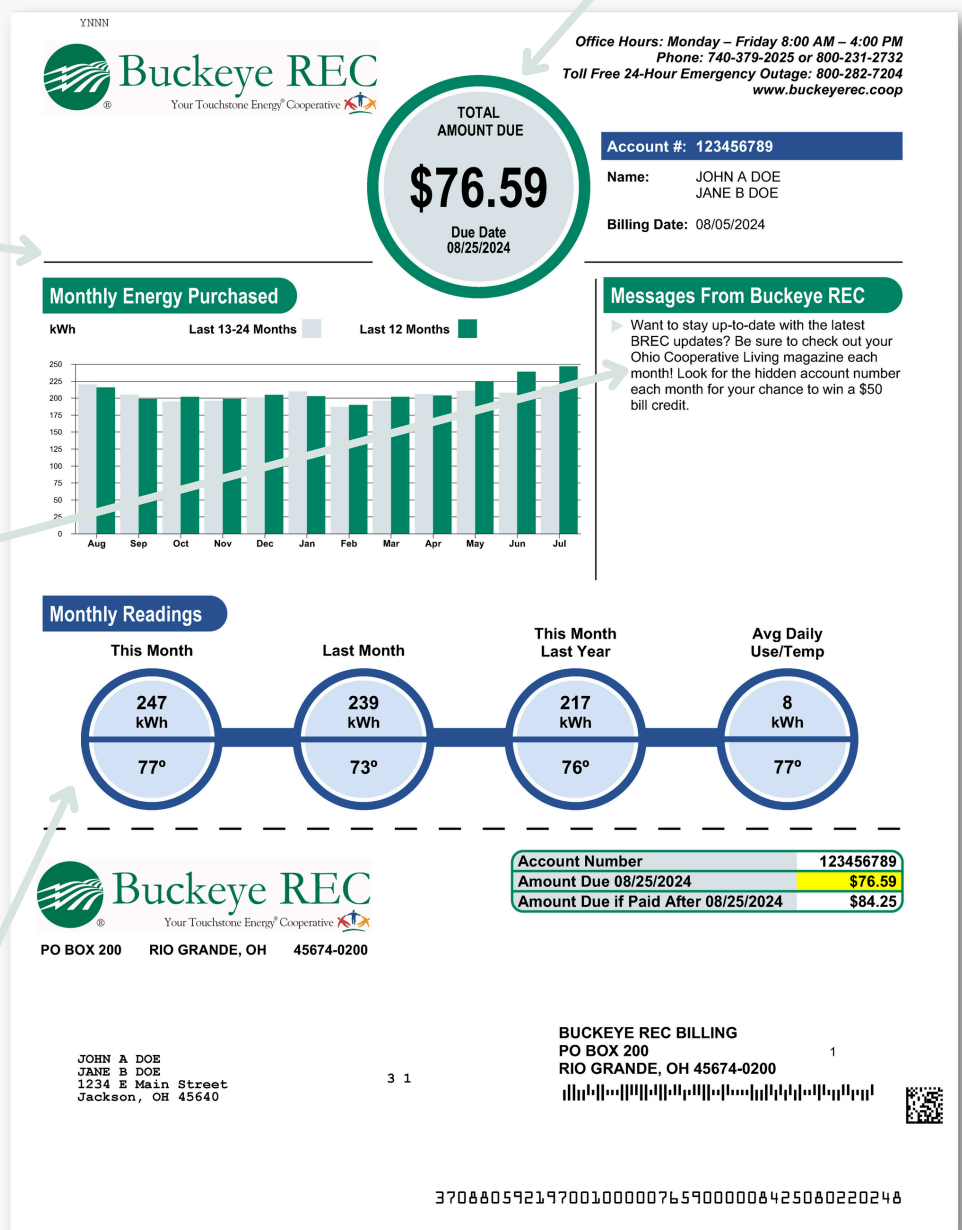
The first thing to look for when you receive your bill is the **total amount due** and the **due date**, which can be found here.

If you're curious about the cost of your bill, there are several ways to **learn about your usage and how it compares to past months**. For example, this chart displays your last two years of usage, broken down by month. Above this chart is where members will be notified if their bill is past due and payment requirements to avoid disconnection. Members enrolled in budget billing can also find helpful information in the Monthly Energy Purchased section of their bill.

To the right of this chart, members can find other **messages from Buckeye REC**. This is where the co-op will notify members of closures, rate increases, co-op events and programs, and more.

Before we explore the next chart, let's first define what a **kilowatt hour (kWh)** is. A kWh is a unit of measurement that indicates the amount of electricity consumed over a one-hour period and is recorded by an electric meter. One kWh is equal to the amount of energy used by a 1,000-watt appliance running for one hour.

The next chart offers a side-by-side visual of your usage compared to last month and this time last year. Here, members can **compare kWh readings with the average daily temperature**. This chart demonstrates how the temperature impacts your daily usage.



This is a sample bill with sample rates. Rates are subject to vary by members' individual accounts.

Flip the page for additional information on your Buckeye REC bill!

Back of your Buckeye REC bill

The top portion of the back side of your Buckeye REC bill gives an overview of your account's **past charges and payment history**. In this section, members can easily find their meter number, confirm their service address, view billing periods, and review past and current meter readings and kWh usage. Simply put, this section offers a quick snapshot of their bill.

The billing-related questions we receive the most from members are regarding the fixed charge, distribution charge, and generation and transmission (G&T) charge. What exactly are these charges?

- The **fixed charge** varies by rate (\$38 minimum for residential users) and goes toward operating the co-op in every capacity, including member service, power outage restoration, system maintenance, and more.
- The **distribution charge** includes the cost to maintain electric poles, power lines, and deliver electricity to your homes and businesses.
- The **generation & transmission charge** is determined by Buckeye Power, which owns and operates the power generation facilities that produce the electricity delivered to your homes and the homes of all electric cooperative members in Ohio.

Buckeye REC offers members **several convenient ways to pay their bills**, including:

- With SmartHub, our free, online account management system
- Calling our automated pay-by-phone system at 833-539-9655
- Enrolling in automatic bill payments or online bill payments
- Visiting a participating retail store to use our cash bill-pay service
- Removing the payment stub at the bottom of your bill and dropping it in the payment box at our office.

Account Number: 123456789

Service Address: 1234 E Main Street

Meter	Billing Period	Days	Readings	Meter Multiplier	kWh Usage	Rate Type		
From	To	Previous	Present					
140068555	07/01/24	08/01/24	31	16473	16720	1	247	General Service Single Phase

Previous Account Activity

Previous Balance

Payment Received - Thank You

Balance Forward

\$81.67

-\$81.67

\$0.00

Current Activity

Distribution Charge

Generation & Transmission Charge

Fixed Charge

Current Charges

\$13.56

\$24.03

\$39.00

\$76.59

Total Amount Due

\$76.59

DUE DATE 08/25/2024

Explanation of Terms

Fixed Charge

Cost reflects the expense to provide and maintain metering, billing and other related operations before any energy is delivered. Required to recover the cost necessary to deliver electricity, even if no power is consumed.

Distribution Charge

Cost to deliver generated power from its source across the BREC distribution system to the meter and have adequate capacity available. Energy consumed measured in kilowatt-hours (kWh). Includes all associated costs of the local electric distribution system.

Generation & Transmission (G & T) Charge

Cost by others (not controlled by BREC) of owning, operating, and maintaining power production and transmission lines necessary to produce and transport energy to BREC. Cost of fuel, environmental regulations and taxes are included. Cost may fluctuate.

KWH TAXES

Under state law, the amount you are being billed includes kilowatt hour taxes that have been in effect since 2001 and are currently at:

First 2,000 KWH - \$0.00465 per KWH

Next 2,001 to 15,000 KWH - \$0.00419 per KWH

Over 15,000 KWH - \$0.00363 per KWH

Help Us Keep Your Contact Information Current

Mailing Address

City

State

Zip

Email

Phone

smart hub

PAY YOUR BILL

MONITOR USAGE

REPORT AN OUTAGE

Other Ways to Pay Your Bill

Online

Pay your bill at www.buckeyerec.coop

Phone

Call 833-539-9655 for Secure Pay

In-Person

Visit our website for drive-through and office locations

Mobile App

Download the SmartHub app on iTunes or Google Play Store

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers.

799366433650003708805921970019

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

DOLLAR GENERAL

CVS

Walmart

FAMILY DOLLAR

Walgreens

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Buckeye Rural Electric Cooperative has and always will remain focused on providing excellent, safe, and reliable service to the nearly 19,000 members it serves across Athens, Gallia, Jackson, Lawrence, Meigs, Pike, Ross, Scioto, and Vinton counties. Since 1938, our co-op has been owned and operated by you, our members, and remains proud to provide at-cost electricity to you and your neighbors.

Have more billing questions? We're here to help! Give us a call at (740) 379-2025.